Turning Point



YOUTH VILLAGES PROGRAM REPORT 2012



# HELPING



Turning Point

CHILDREN AND FAMILIES Successfully



Turning Point

F or each child and family Youth Villages helps, there is a moment that seems to mark the beginning of success, a turning point.

A mom realizes her 6-foot-tall, 17-year-old son still needs a parent and is empowered to set rules for him. An 11-year-old sees for the first time that she has a talent for music, and music becomes her motivator. A weary single dad experiences a true champion for the first time when he has his Youth Villages counselor on his side as he strives to regain custody of his children.

The moments were different for each of the more than 20,000 children and families we helped this year, and these turning points made all the difference. It's easy to see the fruits of our labor in our 86% success rate this year, but even more apparent when you read about these young people and families, some of whom are featured in this report. For so many of them, life has been full of troubles most of us cannot imagine. A turning point for them means a new start and a new world of hope.

We thank you and the more than 2,700 Youth Villages staff members who made these turning points possible this year. We were privileged to serve 20,605 children and young people this year – 12 percent more than the year before. But we know that for every child we are able to help, there are hundreds more who need us. It's for them that we continue our work to help states transform their child services systems. We know our Evidentiary Family Restoration<sup>™</sup> approach works, and all children deserve to have the best chance at a successful future.

This year, we celebrated many things, including:

- Youth Villages' 25th anniversary of helping children and families
- Great 10-year outcomes for our transitional living program
- Expanding into Oregon and Indiana
- Merging with a residential provider, Germaine Lawrence, in Boston, Mass.
- Being named one of the Top 50 Nonprofits to Work For by The Nonprofit Times and Best Companies Group for the second year in a row
- Youth Villages' employees contributing more than \$1 million to support our important work

Helping our children and families reach these critical turning points takes all of us. With your support, we will do even more next year. With your support, we will continue the work to strengthen our communities by strengthening one family at a time. With your support, we are changing the landscape for children's services in our country.



Thank you for your commitment,

Make Brun

Mike Bruns, Chairman of the Board

Patrick Lawler, CEO



A fter emergency room physicians diagnosed Brayant with leukemia and put him into intensive care, parents Fredy and Alicia needed support. Youth Villages helped the family make all necessary medical appointments, get back on their feet financially and eliminate any confusion caused by language barriers. Brayant's parents learned to take care of his medical needs at home with the help of an in-home nurse. The 17-month-old is learning to walk and talk, and his leukemia is in remission.

"There were a lot of misunderstandings with the doctors due to language barriers. They didn't know about disability and community support. We were able to find assistance while Fredy was looking for work."

### **Oscar Gomezese**,

Youth Villages Clinical Supervisor and Family Intervention Specialist



"Thanks to Oscar, we met many more people who could help us. Oscar's advice on how to make do and manage our money really helped us a lot."

Turning Point



- Fredy



H aley spent two years in a residential facility – she felt safe, and she relied on the staff to help her feel better. But it didn't prepare her for the return home. As long as Haley can remember, she's heard voices and seen things others don't. Sometimes, the voices told her to hurt herself. Her parents, Christine and Bejan, were skeptical about receiving help in their home. They'd never heard of Youth Villages. With help from Youth Villages Family Intervention Specialist Janet Munro, Haley has learned how to cope with anxious situations that previously caused problems. Before, she couldn't go to a parade because of the noise. She wasn't able to visit her sister in New Hampshire because she couldn't ride the train. She recently watched a parade sitting next to cannons that were firing, and she's ridden the train by herself several times to visit her sister.

"I remember the first time that she was boarding the train and she was using her accurate and helpful thoughts to tell herself that she could do this. Haley used to be scared to be alone; but she is now able to stay at home alone without a problem. As long as Haley uses these skills, she is able to accomplish her goals. The family worked together and learned the same skills as Haley in order to help her through difficult times."

# Janet Munro,

Youth Villages Family Intervention Specialist

"She (Janet) gets it. We'd tried everything, but Janet was different the way she approached our problems. She knew our needs and blended in. Haley was comfortable and came out of her shell. With Janet, it wasn't a textbook thing, it was from the heart, and she knew how to respond." **- Bejan, Haley's father** 



"I want to get my driver's license and live life like any other person. I want to meet more friends and learn more."



"This is the only thing that has been successful. I hope there will be other families who will benefit from the early intervention so they can be the teenagers they want to be sooner than later."

- Christine, Haley's mother

- Haley



J aeqwaun had a lot happen to him at once. Close family members passed away. He was abused at his school, and then he was taken out of his mother's home for a short time. Jaeqwaun began to act out while at school. It was serious. He was even referred twice for partial-day hospitalization for school disruptions, which were occurring daily. When he moved back with his mother, Shae, the troubles continued – and even got worse.

Youth Villages Family Intervention Specialist Janiva Willis worked with Jaeqwaun and his mother on setting boundaries and establishing rewards and consequences. Jaeqwaun is now doing well at home and at school. He's thinking more about his future and what he wants to be.

"From day one, mom was open and honest, and their transformation was immediate. We set boundaries and increased structure, routine and safety in the home. We worked with the school to be an advocate for Jaeqwaun there."

# Janiva Willis,

Youth Villages Family Intervention Specialist

"I had a good relationship (with Jaeqwaun) before, but now the relationship is stronger. I could tell Janiva actually cared to see a difference with our family."

# - Shae, Jaeqwaun's mother



"I was off task and negative, but I've worked on improving my school behavior. I've learned to take personal time outs and also to communicate appropriately when I'm frustrated or angry."



- Jaeqwann



**F** or many years, Michelle tried to get out of her father's home and take her brother and sister with her. Regular channels weren't working. Then Michelle's sister divulged their father's sexual abuse of her, saying it had been going on for five years. Michelle took her brother and sister and fled that night.

They lived with their mother for a little while, but it didn't work out. Sixteen, four months pregnant, and with no idea where to turn, Michelle and her boyfriend moved into his parents' home. She got a job. She finished school. She worked out a schedule with her boyfriend, and together, as teenagers, they began raising their child. Youth Villages' transitional living program has helped her manage her time and find other means of support. She's also recently become a YV Scholar, a Youth Villages' program where young people participating in TL are awarded college scholarships provided they maintain academic and community service requirements.

"When I first met Michelle, she struggled to balance her time and finances well. Through the TL program, I have had the opportunity to help Michelle learn how to effectively study and manage her time. I have also helped her learn how to develop a personal budget plan that she can follow. She is determining her career path and has increased her support system while participating in the TL program."

# Erica Summers,

Youth Villages Transitional Living Specialist

"Five years from now, after I achieve my bachelor's degree, I plan to be working full time as a high school counselor. I hope to help guide the lives of youth into adulthood and college."



- Michelle, excerpt from her YV Scholars essay



 ${f J}$  ohn's three children lived in foster homes for about eight years. Because of their learning disabilities and autism, they require constant supervision and attention. But John made a commitment to get his life in order and make a home for his children. In May 2012, the children moved into their father's home for good. John, through support from the Georgia Division of Family and Children Services and Youth Villages Family Intervention Specialist Kimberly Hardy, is making sure his children are thriving, learning personal hygiene and proper behavior through rewards and consequences. In the hectic household, the children need his consistent support – John keeps a steady, loving hand with them. He has big plans for his children and wants them to succeed, but day-to-day, the family makes sure to take the time to have fun and be together. "John's focus has always been on the children. He struggled with the idea at first, but he has always shown a strong support and love for his children."

# Kimberly Hardy,

Youth Villages Family Intervention Specialist



"It gets real busy around here, but I've learned to look ahead and keep their routine. I want them to get the best education and graduate from high school."



- John, father of three

# **Community Partners**

Youth Villages wishes to thank the hundreds of organizations across the country that lent their time, talent and treasure to help children and families live successfully in FY12.

# A2H

ACH Foods Companies Inc. Adoption and Foster Care Mentoring Alexandria Real Estate Equities Inc. Alpha Tau Omega Fraternity at Austin Peay State University American Snuff Charitable Trust Arnold Worldwide Inc. AT&T Massachusetts Ater Wynne AutoZone Bailey Insurance Services BancorpSouth Bank of Bartlett Bartlett Area Chamber of Commerce Bartlett Kiwanis Becker Capital Management Best Buy Bethel University **BNY** Mellon Bob Parks Realty Boston Celtics Boyle Investment Company BridgeHead Software Inc. Bridgestone Americas Trust Fund Brother Industries USA Inc. Budweiser of Memphis Bullhorn C.H. Robinson Capstrat **Captain Planet Foundation** Cargill Feed & Nutrition





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Youth Villages is honored to have received generous support from more than 14,000 committed donors representing all 50 states in fiscal year 2012. The following investors and champions for children contributed \$1,000 or more so Youth Villages can continue to expand our services to children and families who are not receiving adequate care. These donations also provide the necessary support, training and leadership development to attract and retain exceptional staff to work with our children and families. (List does not include 238 staff donations of \$1,000+.)

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A2H

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# 2012 Statistics

children served in FY12

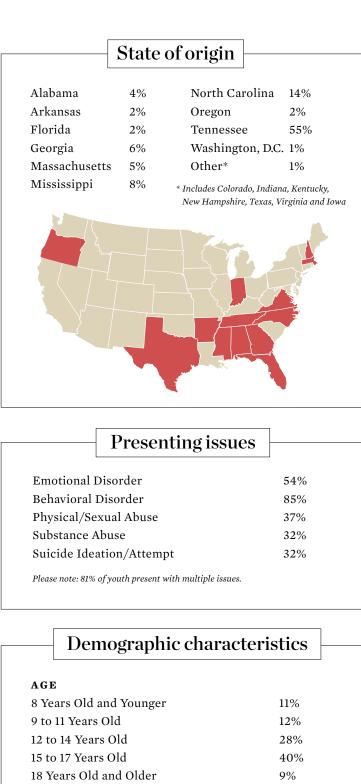


of children discharged successfully, living at home with family or independently

of children are still living successfully at 24 months\* post-discharge

\*Includes children discharged during FY09-10

**Response Rates:** 24 Months - 47% (1,696 out of 3,609)



56%

44%

31%

61%

3%

5%

GENDER

Male

Female

Caucasian

Hispanic

Other

RACE/ETHNICITY

African American

# 2012 Financials

Financials for Youth Villages Inc. and affiliates (in thousands)\*

# Revenue and expense statement

REVENUE	2012	ASSETS	2012	2011
State of Tennessee	50,827	Total Current Assets	130,894	125,628
TennCare	19,282	Property and Equipment, Net	59,616	60,878
Other States/Medicaid	75,376	Other Assets	5,693	4,288
Grant Revenue	6,491	TOTAL ASSETS	196,203	190,794
USDA	911			
Donations and Pledges	15,971	LIABILITIES AND NET ASSETS		
United Way	155	Total Current Liabilities	14,859	12,857
Investment Income	92	Long-Term Debt	2,700	3,700
Miscellaneous Income	168	TOTAL LIABILITIES	17,559	16,557
TOTAL REVENUE	169,273			
		NET ASSETS		
OPERATING EXPENSES		Unrestricted	161,267	155,442
Program Services		Board Designated	10,839	12,966
Dogwood Campus	6,786	Temporarily Restricted	6,460	5,751
Bartlett Campus	8,824	Permanently Restricted	78	78
Deer Valley Campus	3,890	TOTAL NET ASSETS	178,644	174,237
Boys CIRT Residential	6,926	TOTAL LIABILITIES		
Girls CIRT Residential	6,672	AND NET ASSETS	196,203	190,794

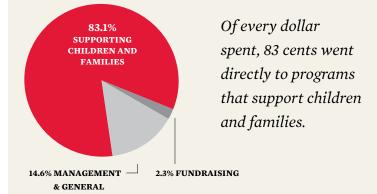
Program Services	
Dogwood Campus	6,786
Bartlett Campus	8,824
Deer Valley Campus	3,890
Boys CIRT Residential	6,926
Girls CIRT Residential	6,672
Christie Campus	5,247
Clackamas Campus	1,814
Inner Harbour Campus	13,973
Therapeutic Foster Care	14,400
Intercept Program	44,884
Group Homes	6,956
Adoptions Program	586
Transitional Living	10,111
Care Coordination	978
Mentoring	313
Crisis Services	4,708
Management and General	24,078
Fundraising	3,722
TOTAL EXPENSES	164,868
CHANGE IN NET ASSETS	4,405

\* The information reported above is unaudited and reflects the fiscal year July 1, 2011-June 30, 2012. For complete audited financial statements, please visit www.YouthVillages.org or contact the Youth Villages Development department at 901-251-4807.

# Consolidated balance sheet

# **Giving Our Best**

Nearly 14,000 individuals, corporations and foundations gave \$16.1 million to help the children and families served by Youth Villages in FY12. Youth Villages' employees alone donated \$1,023,000 through the Our Family Campaign.



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# Our Values

Kids' needs come first ... Always.

Children are raised best by their families.

We provide a safe place.

We strive to achieve positive, lasting results.

We are committed to our staff.

We are each responsible for providing the highest level of service to our customers.

We constantly improve our performance to achieve excellence.

We create new programs to meet the needs of children, families and the community.

We do what we say we do.



To learn more about Youth Villages and how we help children and families in your state, visit www.YouthVillages.org.